



CLIENT STORY SNAPSHOT

THE UNIVERSITY OF RHODE ISLAND

Streamlining Supports Success

"I can spend more time on core tasks like supporting faculty instead of clerical ones. It should be pretty obvious why we love InfoReady, and with a research office of only two individuals, InfoReady's value as a labor-saving system is beyond enormous."

- Karen Markin, PhD, Director of Research Development

DEPARTMENTResearch Development

LOCATIONKingston, RI

FACULTY 1,180

STUDENTS 14,572 undergraduates 2,256 graduate

WEBSITE uri.edu

RESULTS

- More time helping faculty find funding
- Less time spent on administrative tasks
- Cost sharing advantages as InfoReady is used across campus

OVERVIEW University of Rhode Island's Office of Research Development had long wanted to ramp up their internal seed grant programs. The arrival of a new Vice President for Research provided the funds and vision to begin. By using InfoReady, the small team streamlined and scaled their internal competitions. It is now used by several of their colleges, graduate school, and by the Provost's office.

CHALLENGE With significant funding increases from the VPR, the team quickly recognized that current processes and systems would not be able to keep pace. Two issues in particular were problematic: investigators were unhappy with the curent review process and there was no follow-up if external proposals were actually funded.

SOLUTION They implemented InfoReady because it helps faculty find funding and staff spends less time on administrative tasks. InfoReady's intuitive and automated process for reviewer input allowed URI to create a highly detailed protocol with comments and unique rating combinations. InfoReady's Progress Reports provided the needed follow-up so the team can easily ask researchers for the specific grant results needed at scheduled intervals.

RESULTS In addition to better accuracy, efficiency, and reporting, the most important benefit of using InfoReady to streamline processes is the team now spends more time helping faculty finding funding sources or writing competitive proposals and far less time on tedious administrative tasks.

Peter Snyder, Vice President for Research noted, "InfoReady's value has moved beyond my office as VPR. URI's Graduate School, for example, is a very active user of the platform because they have a number of programs – dissertation funding, fellowship programs, and travel money, for example – where InfoReady's process automation has proven of great value."



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