Accessibility Statement

Commitment

InfoReady is committed to providing equal access to information and services for all users of its platform. We aim to provide resources that meet accessibility standards and that align with legal requirements and industry best practices. Support and accommodations are available for users with disabilities. Review of and remediation of accessibility issues with the platform are part of our regular product development process.

Compliance Status

InfoReady seeks to meet WCAG 2.1 AA criteria using VPAT version 2.4

Processes for Accessibility

InfoReady prioritizes accessibility within the scope of the development of new features and enhancements. Within our product roadmap, we also prioritize addressing accessibility concerns for areas of the platform used by the greatest number of users (e.g., issues for applicants are prioritized over issues for administrators). We strive to address accessibility issues in areas of our platform as we work through release cycles along our product roadmap.

Accessibility at InfoReady begins with the product design process. Our internal accessibility specialist is a member of our Design Team; this individual helps ensure that new features and enhancements address accessibility issues before development begins. Accessibility issues are included in requirements for development.

The InfoReady Development Team is trained by our accessibility specialist *at least* annually. This includes training on computer testing tools to review their work, as well as guidance on manual testing. Individual developers are responsible for ensuring that their work meets accessibility requirements.

Before each release, our accessibility specialist tests new features and enhancements through computer and manual testing confirm requirements have been met. If issues are discovered, they are either remediated before release or scheduled for remediation during a future product release cycle. Updates are made to the VPAT with major releases.

Our product roadmap does not touch all areas of the platform annually. As such, our accessibility specialist performs a thorough review of accessibility across the platform annually using computer and manual testing. After this review, we dedicate time to remediation of issues that may not have been touched during the development of new features and enhancements. The VPAT is updated after this annual remediation.

Product Usage Information for Users with Disabilities

Through our accessibility process, InfoReady strives to support users who utilize assistive technologies. We prioritize

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Providing Feedback

Questions or concerns about accessibility may be directed to the InfoReady Support Team:

Email: support@inforeadycorp.com

Phone: (734) 929-0019, ext. 256

Support Portal: https://www.inforeadycorp.com/support

Accessibility is not an "exact science"; it evolves with changes in regulations, best practices, and technologies. We welcome feedback and engagement from our clients' accessibility specialists to review our platform, processes, and training. Our clients are an essential partner in helping us work toward a platform accessible to all.